

Pawlywood™ Application Form

Welcome to Pawlywood™ ! We are so happy that you are considering our services. Please complete this form to the best of your knowledge and make sure to read our policies, release and waiver.

New Guest/Dog Interview Additional Dog Family Member Existing Dog Updated Information

Parent's Information

Parent's Name

Address..... City Zip Code

Cell # Home/Work #

Email.....

Emergency Contact/Someone Authorized to pick the Dog (Someone NOT travelling with you)

Name Relationship.....

Cell # Home/Work #

Email.....

Dog Information

Dog's Name Birthdate..... Weight

Female..... Male Breed..... Color Spayed/Neutered.....

Not Spayed/Neutered (required at + 6 months)

Veterinary Clinic..... Phone #

Veterinarian's name

Address..... City Zip Code

Vaccinations

Owner is required to provide veterinary proof of update Rabies, Distemper and Bordetella prior to participation at Pawlywood™

Medications History

Medications Special Instructions/Restrictions

Allergies

Date of Last heartworm testHeartworm Results

Boarding References/ Feeding Instructions:

AM Noon..... PM

Special requirements

Can you take food away from your Dog without him/her growling?

How long have you had your Dog?

If adopted/rescued, do you have any background history?

Is there a person, type of Dog, or situation your Dog seems uneasy with? If yes, please describe further

How does your Dog react with visitors at Home?

Have your Dog ever growled at or bit another person or dog? If yes, what were the circumstances?

Does your Dog growl or become aggressive around toys? If yes, please describe

Are there any areas on your Dog's body where she/he does not like to be touched by humans? If yes, where?

Has your Dog ever socialized with a large group of dogs (8 or more)? Please describe.....

Has your Dog ever been on daycare? (where and when)

Has your dog ever been removed or asked to leave any daycare, boarding facility? If yes, describe details

Is your dog afraid of thunderstorms?

Are there any restrictions that should be placed on your Dog's activities? If yes, what activities

Is your dog on any kind of -anxiety medication? If yes, describe

details.....

Has your Dog ever climbed or jumped a fence? Can your dog have biscuits?

How did you hear about Pawllywood™ ?

Are there any other services would like for Pawllywood™ to offer in the future?

PAWLLYWOOD™ PET SERVICE LLC

TERMS AND CONDITIONS FOR DAYCARE & BOARDING & GROOMING

1. Owner represents that he/she is the legal owner of the dog(s) named on the front of this form.
2. Since daycare and boarding space is limited and usually filled in advance, Pawllywood™™ can only guarantee a slot if a reservation is made in advance. Any remaining available spots for the day are filled by walk-ins on a first-come first-served basis. Once a reservation for daycare is made, the spot is held open. If a daycare reservation is not cancelled at least 24 hours prior to the reserved drop off time the Owner will be charged for the day. For cancellation of a reservation for boarding, Pawllywood™ requires notice at least 48 hours prior to the reserved drop off time or Owner will be charged for 1 night of boarding. If the boarding is reserved on a nationally recognized holiday or within 3 days prior to a nationally recognized holiday, Owner must provide notice of cancellation at least 72 hours prior to the reserved drop off time or Owner will be charged for 2 nights of boarding.
3. Owner represents that Owner's dog(s) are in good health and are current on all vaccinations including but not limited to vaccinations for rabies, distemper and Bordetella. Owner also represents that Owner's dog(s) do not have fleas or ticks. If fleas or ticks are found on a dog after drop off, a flea/tick bath treatment will be applied at a charge to Owner at Pawllywood™'s standard bathing rates (available upon request) based on the dog's size and type of coat.
4. Before any dog is admitted to daycare, Pawllywood™ administers an initial behavioral evaluation. No dog exhibiting any sign of aggressive or threatening behavior will be admitted to daycare. Dogs attending daycare are expected to be socialized to interact appropriately with other dogs and be comfortable in an environment where they are playing without being leashed.
5. All dogs must return to Pawllywood™ for at least one visit every 3 months of Meeting Day. If a dog does not come back, within said time frame, a new temperament must be done at price of half day of daycare. In the event a dog presents different behaviors from their evaluation while at Pawllywood™, management has the right to call the owner/emergency contact to immediately pick up the dog. If a pickup is not possible, the dog will remain separated from the group and will be taken out throughout the day for one-on-one time with staff when possible.
6. As long as Pawllywood™ exercises reasonable care and takes reasonable precautions, neither Pawllywood™ nor its employees will be liable for injury (including but not limited to scratches, punctures and torn ligaments), illness, death or escape of Owners dog(s) and Owner releases Pawllywood™ and its employees from any liability arising from Owner's dog(s) participation in daycare.

7. Any dog attending daycare must be spayed/neutered by the age of 6 months.
8. In order to minimize the risk of scratches, dogs attending daycare must have nails clipped to an appropriate length. If, in the opinion of the manager on duty, a dog's nails are too long, Owner agrees that Pawllywood™ may clip the dog's nails to an appropriate length and Owner will be charged a fee of \$10.00. If a dog soils its fur while in attendance at daycare, Pawllywood™ will bathe the dog and Owner will be charged according to Pawllywood™'s standard bathing rates based the dog's size and type of coat. Nail clipping and bathing fees are added to Owner's bill for the day.
9. Owner represents that any dog enrolled in daycare or boarding will not have had any condition that could potentially jeopardize the health of other dogs or people and has not had any communicable diseases or conditions within 30 days prior to entry into daycare. Owner understands that even if dogs are properly vaccinated, certain conditions such as Bordatella (commonly known as Canine Cough) and Canine Influenza may be contracted. Owner agrees that neither Pawllywood™ nor its employees are responsible in the event Owner's dog(s) contract any communicable condition including but not limited to Canine Cough, Canine Influenza, intestinal parasites or puppy warts.
10. If Owner's dog(s) become aggressive, destructive or ill during daycare, Owner agrees to promptly pick up the dog(s). If an emergency arises during daycare and Owner cannot be reached or does not promptly pick up the dog(s), any such issues shall be handled by Pawllywood™ in the sole discretion of the manager on duty. Owner assumes responsibility for all expenses (including veterinary expenses) incurred as a result of Owner's dog(s) becoming aggressive, destructive or ill.
11. Owner is solely responsible for any damage, injury or other harm to employees of Pawllywood™, other pets, or to property of Pawllywood™ or others caused by Owner's dog(s).
12. Pawllywood™ will only feed dogs during daycare if specifically requested by Owner and additional \$10 fee will apply. If Owner requests that a dog be fed, Owner must provide Pawllywood™ with written instructions that include time of feeding and amount of food. All food must be provided by Owner in the original packaging. Dogs requiring feeding will be separated and placed in a kennel area during feeding time. Pawllywood™ will administer routine medicine in the form of pills or ointments upon request as long as Owner provides written instructions to Pawllywood™ that includes amount of medication and timing. Dogs will be separated from the other dogs while medicine is administered. All medicine must be provided to Pawllywood™ in the original packaging.
13. Daycare drop can be at any time until 1:00 pm; however, dogs must be picked up no later than 5:45 p.m. during the week and no later than 4:45 p.m. on Saturday. Any dog not picked up by the times set forth above will be boarded overnight at the rates and upon the terms and conditions for boarding. If Owner intends to authorize another person to pick up his/her dog, Owner must provide Pawllywood™ with written authorization, including the name of the person picking the dog up. Pawllywood™ will require a photo ID of anyone other than Owner picking up a dog.
14. Payment is due when Owner picks up the dog(s) and may be made by cash or credit card except that for daycare or boarding on the following holidays, a deposit of 50% of the payment is required at the time the reservation is made: Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Weekend, Christmas, New Year's Eve and New Year's Day.
15. Pawllywood™, in its sole discretion, may refuse to admit any dog into daycare or boarding that does not meet Pawllywood™'s standards for health and/or temperament.
16. Pawllywood™ offers 3, 5, 10, 20 full days packages, as well as 10 half days packages for daycare. The 3 and 5 days are valid for 1 month from purchase date, the 10 full and 10 half days are valid for 3 months from purchase date and 20 days is valid for 6 months from purchase date. After that timeframe the packages become expired and any unused days will not be refundable.
17. Pawllywood™ is extremely proud of the happy dogs that participate in its daycare program. Owner consents to Pawllywood™'s use of Owner's pet's name, images, likeness and recordings taken while at Pawllywood™ and the use of such name, images and likeness (without compensation) in any form including on Pawllywood™'s social media pages and on its website, as well as in advertisements, marketing material, promotional and other materials. Owner releases to Pawllywood™ all rights and interest in such images and likeness Owner may have in such images or likeness.
18. Owner specifically authorizes Pawllywood™ and its employees or representatives to speak with Owner's dog's veterinarian or staff for the purpose of verifying the dog's vaccination status, date of spaying/neutering, date of most recent visit and medical history. In the event Pawllywood™'s employee or representative on duty believes a dog has an illness, Pawllywood™ will use reasonable efforts to contact Owner for direction for medical treatment. Unless a dog requires immediate medical attention, in the sole judgment of Pawllywood™'s employee or representative on duty, the dog will be separated from other dogs and will remain at Pawllywood™ until the dog is picked up by Owner. In the event Pawllywood™ is unable to reach Owner, Pawllywood™ will contact Owner's veterinarian and is authorized to take the dog to Owner's preferred veterinarian for appropriate medical treatment. If Owner's preferred veterinarian is unavailable or is unable or unwilling to provide appropriate medical treatment for any reason, Pawllywood™ is authorized to arrange for alternative veterinary care, in its sole discretion, by a veterinarian licensed in the State of New York. Pawllywood™ shall not have any liability whatsoever arising from the decisions of Pawllywood™ or its employees or representatives relating to arranging for veterinary care. Owner shall be responsible for all costs and expenses of such veterinary care, including transportation costs.
19. New York State law provides that if an animal is placed in the custody of a veterinarian or boarding kennel owner or operator for a specified period of time, if the animal is not removed within such time, a 10-day notice by means of registered letter mailed to the last known address of such person will be forwarded to the owner to remove the animal. If the animal is placed for an unspecified period of time and is not removed within 20 days after notice by means of registered letter mailed to the last known address of such person then in either case the animal is not picked up, the animal will be deemed abandoned pursuant to NYS law. When an animal is deemed abandoned, Pawllywood™ may deliver the animal to any duly incorporated society for the prevention of cruelty to animals or duly incorporated humane society. Dogs may also be delivered to any pound maintained by or under contract with the county, city, town or village within which the animal was abandoned. If the animal is delivered as set forth herein, the person delivering the animal will notify the person who has placed such animal in Pawllywood™'s custody of the name and address of the animal society or shelter to which the animal has been delivered, by registered mail to the last known address of the person intended to be so notified.
20. If a dog dies while in the custody of Pawllywood™, Owner will be contacted immediately. If Owner or other emergency contact cannot be reached within one hour of the dog's passing, Pawllywood™ reserves the right to arrange for transportation to a location in accordance with applicable law. Owner will be responsible for all costs arising from transportation of a deceased dog.
21. We require 24 hours' notice for a cancellation of grooming and bath appointments. No showing for an appointment will result in a fee equal to the full price of the service missed, which must be paid before you can rebook any future appointments. Arriving more than 15 minutes late may require us to rebook your appointment and allows Pawllywood™ to refuse service. If we can take your dog late, a \$25 fee will be added onto the bill. If you cancel the same day of your appointment, a \$50 cancellation fee will be added onto your next appointment.
22. Severely matted dogs will incur a \$25 fee onto the bill. Matting causes skin irritations and loss of circulation to those areas of the dog's body, that may cause discoloration to the skin. Shaving down a matted coat is dangerous and can easily cause irritations. If you would like the groomer to try and brush out the mats, a \$25 brush out fee will be applied to every 30 minutes of brushing. The groomer has the final say on whether he/she will attempt to brush out the dog. Brushing out mats is extremely painful and, in some cases, not possible. The dog's safety and well being is Pawllywood™ top priority.
23. Pawllywood™ reserves the right to modify, amend and/or supplement these Terms and Conditions at its sole discretion and without prior notice to Owner. Owner shall be provided with any such amendment, modification or supplement to these Terms and Conditions.
24. These Terms and Conditions shall apply to all daycare participation from November 1, 2019 until further notice.

Signature

Date